

JONATHAN ZITZMANN, MS, MPA, CPM

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CURRICULUM VITAE

PROFESSIONAL PROFILE

Executive-level public safety and public administration professional with extensive leadership experience in law enforcement administration, higher education, online instruction, curriculum development, and organizational management. More than five years of experience teaching undergraduate and graduate courses in criminal justice, public administration, political science, leadership, management, and related disciplines across multiple universities. Experienced educator, subject matter expert, and course developer with a strong focus on adult learners, applied instruction, student engagement, workforce-relevant education, and competency-based learning. Proven executive leadership background overseeing large-scale public sector operations, strategic planning initiatives, personnel administration, budgeting, organizational development, intergovernmental collaboration, and technology modernization within complex public organizations.

EDUCATION

Liberty University	2025
Master of Science in Political Science, GPA 3.92	
Graduate Certificate in Public Policy, GPA 4.0	
East Texas A&M University	2020
Master of Science in Applied Criminology, GPA 3.8	
Graduate Certificate in Criminal Justice Management, GPA 4.0	
Sam Houston State University	2020
Master of Public Administration, GPA 4.0	
Area of Concentration: Criminal Justice	
Arizona State University	2025
Graduate Certificate, Global Management, Entrepreneurship, and Innovation, GPA 4.0	
Area of Concentration: Global Management	
University of Houston Downtown	2018
Bachelor of Applied Arts and Sciences in Criminal Justice, GPA 3.56	
Area of Concentration: Organizational Behavior	
Blinn College	2014
Associates of Arts in Criminal Justice, GPA 3.76	
Associates of Applied Science in Law Enforcement Technology, GPA 3.76	
Area of Concentration: Law Enforcement, Policy Academy	

CERTIFICATIONS

Certified Public Manager, Arizona State University	2019
School of Police Staff and Command, Northwestern University	2016
Texas Master Peace Officer License, Texas Commission on Law Enforcement (TCOLE)	2011

TEACHING AND ACADEMIC INTERESTS

Criminal Justice and Criminology
Public Administration and Public Policy
Public Safety Leadership and Administration
Organizational Leadership and Management
Law Enforcement Leadership and Evidence-Based Policing
Political Science and Government

Emergency Management and Crisis Communication
 Human Resource Management and Organizational Behavior
 Business Administration and Management
 Leadership Studies and Professional Development
 Community Engagement and Public Service
 College and Career Readiness
 Sociology and American Studies
 Artificial Intelligence in Education
 Competency-Based Education and Adult Learning
 Online Learning, Instructional Design, and Curriculum Development

ACADEMIC EXPERIENCE

University of Arkansas Grantham, College of Humanities and Social Sciences

Adjunct Faculty – Government

01/2026 – Current

Teach undergraduate government courses covering constitutional democracy, federalism, civil liberties, equal protection, and constitutional rights. Maintain regular communication and student outreach while providing timely feedback and academic support consistent with university standards and best practices in online education.

Texas A&M University – Texarkana, College of Arts, Sciences, and Education

Adjunct Faculty – Criminal Justice

01/2025 – Current

Teach undergraduate criminal justice courses and integrate current professional experience into instruction while guiding students in connecting theory to practice within the criminal justice system. Responsible for instructional delivery, course organization, syllabus development, and timely assessment of student learning.

Sam Houston State University, Department of Political Science

Adjunct Faculty – Master of Public Administration Program

05/2024 – Current

Adjunct Faculty and Subject Matter Expert – Criminal Justice

Teach graduate public administration and undergraduate criminal justice courses. Develop curriculum aligned with institutional standards, measurable learning outcomes, and workforce-relevant competencies. Mentor working professionals pursuing leadership roles in government and public safety while integrating practical public sector experience into course instruction.

University of Houston Downtown, College of Public Service

Adjunct Faculty – Criminal Justice

01/2024 – Current

Teach undergraduate criminal justice courses and provide individualized academic support and timely assessment of student work. Help students apply theoretical concepts to contemporary criminal justice issues while supporting a diverse student population representing varied professional, cultural, and socioeconomic backgrounds.

Husson University, School of Legal Studies

Adjunct Faculty and SME Course Developer – Criminal Justice

10/2023 – Current

Teach undergraduate criminal justice and university experience courses, including fully online instruction. Serve as a Subject Matter Expert (SME) for course development and curriculum revision initiatives. Support student success through accessible instruction, timely communication, and practical application of criminal justice concepts.

University of Maryland Global Campus, Department of Education and Public Safety

Adjunct Assistant Professor – Public Safety Administration and Criminal Justice

03/2022 – Current

Teach undergraduate public safety administration and criminal justice courses. Deliver instruction to a diverse population of working adults, military-affiliated students, and non-traditional learners with an emphasis on applied learning, professional development, and student engagement.

Arizona State University, School of Criminology and Criminal Justice

Associate Faculty – Criminology

08/2021 – 05/2025

Taught undergraduate criminology courses and incorporated current criminal justice trends and professional experience into instruction while promoting critical thinking and practical application of criminological theory. Collaborated with faculty leadership on course quality and curricular improvement initiatives.

East Texas A&M University, College of Innovation and Design

Adjunct Faculty and Subject Matter Expert – CJ, Political Science, and Public Administration

03/2021 – Current

Teach undergraduate competency-based education (CBE) courses in criminal justice, political science, public administration, and city planning. Facilitate individualized, self-paced learning focused on measurable competencies and workforce-relevant outcomes for working adult learners. Serve as a Subject Matter Expert (SME) for course development and curriculum design, aligning content with institutional standards, accreditation expectations, and best practices in online and competency-based education.

COURSE DEVELOPMENT EXPERTISE

Extensive experience designing, developing, revising, and facilitating fully online undergraduate and graduate courses in criminal justice, public administration, political science, leadership, management, and professional studies. Subject Matter Expert (SME) and course development experience includes curriculum alignment, measurable learning outcomes development, competency-based education design, assessment and rubric creation, instructional technology integration, adult learner engagement strategies, and course mapping aligned with institutional and accreditation standards. Familiar with instructional design principles, learning outcomes assessment, Bloom's Taxonomy, and the integration of emerging technologies, including AI-supported learning tools, within online education environments. Experienced developing and facilitating courses using Blackboard, D2L Brightspace, Canvas, Moodle, and related learning management systems.

COURSES TAUGHT, SME COURSE DEVELOPMENT, AND ALTERNATIVE CREDIT EVALUATIONS

East Texas A&M University (ETAMU) – College of Innovation and Design

CJCB 302: 21st Century Policing — multiple terms, 2021 – 2025 (Online / D2L)

CJCB 304: Critical Incident Decision Management — multiple terms, 2021 – 2024 (Online / D2L)

CJCB 305: Communication — 2022 – 2023 (Online / D2L)

CPCB 450: Designing Workplace Cultures — Subject Matter Expert (SME) Course Developer, 2025 (Online / D2L)

PSCI 2306: Texas Government – multiple terms, 2026 (Online / D2L)

Arizona State University (ASU) – School of Criminology and Criminal Justice

CRJ 309: Criminology — multiple terms, 2021 – 2025 (Online / Canvas)

Sam Houston State University (SHSU) – Department of Political Science, Department of Criminology and Criminal Justice

PADM 5386: Human Resource Management — multiple terms, 2024 – 2025 (Online / Blackboard) – Graduate Level

PADM 5319: Strategic Planning in Public Administration – 2026 (Online / Blackboard) – Graduate Level

PADM 5359: Crisis Communication and Public Information Leadership – 2026 (Online / Blackboard) – Graduate Level

CJ 3338: Introduction to Police Management — SME Course Developer, 2025 (Online / Blackboard)

CJ 3338: Introduction to Police Management — multiple terms, 2025 – 2026 (Online / Blackboard)

University of Arkansas – Grantham (UAG) – General Education

GP210: American Government I — multiple terms, 2026 (Online / Blackboard)

Texas A&M University–Texarkana (TAMUT) – Criminal Justice Program

CJ 420: Administration of Criminal Justice Agencies — multiple terms, 2025 – 2026 (Online / Canvas)

University of Houston–Downtown (UHD) – Criminal Justice Program

CJ 4309: Media and Crime — multiple terms, 2024 – 2026 (Online / Canvas)

University of Maryland Global Campus (UMGC) – Public Safety Administration Program

PSAD 302: Introduction to Public Safety Administration — multiple terms, 2022 – 2024 (Online / D2L)

PSAD 304: Contemporary Public Safety Practices — 2024 (Online / D2L)

PSAD 306: Public Safety Planning — 2023 (Online / D2L)

PSAD 416: Public Safety Leadership — multiple terms, 2023 – 2026 (Online / D2L)

CCJS 340: Law Enforcement Administration — 2025 (Online / D2L)

Husson University (HU) – School of Legal Studies

CJ 235: Criminology — multiple terms, 2024 – 2026 (Online / Canvas)

CJ 310: Modern Penology and Corrections — 2025 (Online / Canvas)

CJ 445: Criminal Justice Capstone — multiple terms, 2024 – 2025 (Online / Canvas)

CJ 221: Criminalistics — SME Course Developer, 2024 (Online / Canvas)

HE 114: Husson Experience (First-Year Seminar) — multiple terms, 2024 – 2025 (Online / Canvas)

American Council on Education (ACE) – Learning Evaluations

Course: Sexual Assault Investigations, 2025 (Army – Fort Leonard Wood)

Course: Basic Military Police OUST, 2025 (Army – Fort Leonard Wood)

Course: Military Police Senior Leader, 2025 (Army – Fort Leonard Wood)

Course: Military Working Dog Handler Senior Leader, 2025 (Army – Fort Leonard Wood)

Prometric – DSST Exam Development

Exam: Introduction to Criminal Justice, 2026

PROFESSIONAL EXPERIENCE

Montgomery County Sheriff's Office – Conroe, TX

2025 – Current

Chief Deputy

Oversee all operations of the Montgomery County Sheriff's Office, one of the largest and most progressive sheriff's offices in Texas, under the leadership of Sheriff Wesley Doolittle. Provide executive direction to more than 1,100 employees and a daily inmate population of approximately 1,200, while ensuring the effective delivery of comprehensive law enforcement, detention, and public safety services to nearly 750,000 residents in one of the fastest-growing counties in the United States. Manage an annual operating budget exceeding \$120 million, direct strategic planning and long-term organizational development, and lead initiatives that enhance efficiency, accountability, and public trust. Oversee capital improvement projects, technology modernization, and interagency partnerships across local, state, and federal levels. Represent the Sheriff in his absence, provide executive oversight of personnel and policy matters, and ensure the highest standards of operational excellence, professionalism, and ethical leadership across all divisions of the agency.

Harris County Constable's Office, Precinct 4 – Spring, TX

2015 – 2024

Police Captain

Commanded the daily operations of the North Patrol Division, covering 100 square miles and serving a population of approximately 170,000 residents. Supervised 115 personnel, including deputies, investigators, corporals, sergeants, and lieutenants. Directed and reviewed field operations, special assignments, and major investigations while ensuring adequate staffing and operational readiness. Provided leadership over multiple specialized units, including the Special Operations, K9, Motorcycle, and Technical Services Units. Managed the agency's \$80 million annual budget, oversaw grant programs and IT operations, and led long-term strategic initiatives to enhance efficiency, technology integration, and public safety service delivery. Prior to this role, I advanced through the ranks of Patrol Deputy, Patrol Sergeant, Special Operations Sergeant, and Patrol Lieutenant.

Madisonville Police Department – Madisonville, TX

2012 – 2015

Assistant Chief of Police

Managed the daily operations of the police department, including patrol, investigations, administration, and community relations. Served as Incident Commander during major incidents and public events, ensuring effective coordination, operational readiness, and public safety response. Also served as the department's Public Information Officer, maintaining strong relationships with

media partners and the community. Implemented modern policies and procedures recognized as “Best Practices” by the Texas Police Chiefs Association and strengthened interagency collaboration with federal, state, and regional partners. Represented the department on regional committees, including the Criminal Justice Advisory Committee and Homeland Security Advisory Committee. Prior to this role, advanced through the ranks of Patrol Deputy, Corporal, and Lieutenant.

CONSULTING AND EVALUATOR EXPERIENCE

American Council on Education (ACE)

National Evaluator and Subject Matter Expert

2026 – Current

Appointed evaluator responsible for reviewing non-collegiate education and workforce training programs for potential college credit recommendations. Evaluate course descriptions, learning outcomes, instructional materials, assessments, and contact hours to determine appropriate credit levels, academic discipline alignment, and semester hour equivalencies. Apply Bloom’s Taxonomy and collegiate learning standards to assess cognitive rigor, measurable learning outcomes, and depth of instruction. Collaborate with faculty peers and subject matter experts to develop academically sound credit recommendations consistent with higher education and accreditation expectations.

Prometric

Subject Matter Expert (SME) – DSST Exam Development

2026 – Current

Serve as a Subject Matter Expert for Prometric, contributing to the development and ongoing evaluation of DSST national certification examinations. Author and peer-review college-level assessment items in criminal justice and political science while ensuring alignment with learning objectives, academic standards, and psychometric guidelines. Collaborate remotely with national and international test development teams to support the rigor, validity, and integrity of examinations administered to millions of test-takers worldwide.

ELECTED OFFICE AND PUBLIC SERVICE EXPERIENCE

Harris County Emergency Services District 7

Commissioner, Board Secretary

2026 – Current

Elected by residents of Harris County ESD 7 to serve as a commissioner responsible for providing policy governance and fiduciary oversight for a voter-created special-purpose district responsible for funding and governing the Spring Fire Department. Responsibilities include approving operating and capital budgets, adopting tax rates in compliance with Texas law, and overseeing long-term capital planning for fire stations, fleet, and training facilities. Work collaboratively with fellow commissioners and executive leadership to ensure fiscal accountability, strategic alignment, and the delivery of high-quality fire protection, emergency medical response, rescue, and community risk reduction services for a rapidly growing service area.

Encanto Real Utility District

Director, Board Secretary

2021 – 2024

Elected by residents of Encanto Real Utility District to serve as a director responsible for serving in a governance and fiduciary oversight role for a special-purpose local government providing water, wastewater, and drainage services, as well as contracted public safety services. Responsibilities included approving operating and capital budgets, setting tax rates and fees, overseeing bond issuances and long-term debt obligations, and ensuring compliance with Texas and federal regulatory requirements, including TCEQ standards. Worked closely with the District Manager and professional consultants to guide infrastructure planning, asset management, and long-term financial sustainability, while maintaining official records and supporting statutory meeting and transparency requirements as Board Secretary.

AWARDS AND HONORS

Special Recognition Award, 2022, Harris County Precinct 4 Constable’s Office

K9 Division Unit Citation, 2022, Harris County Precinct 4 Constable’s Office

Special Operations Unit Citation, Harris County Precinct 4 Constable’s Office

Captain of the Year, 2020, Harris County Precinct 4 Constable’s Office

Special Operations Unit Citation, 2020, Harris County Precinct 4 Constable’s Office

General Graduate Student Scholarship, 2020, Sam Houston State University

Graduation Keynote Student Speaker, 2019, Arizona State University Certified Public Manager Program

Constable Commendation, 2019, Harris County Precinct 4 Constable's Office
K9 Division Unit Citation, 2019, Harris County Precinct 4 Constable's Office
Special Operations Unit Citation, 2018, Harris County Precinct 4 Constable's Office
Dean's List, Spring 2018, University of Houston Downtown
Trilogy Award, 2016, FBI Law Enforcement Executive Development Association
Academic Recognition Award, 2014, Texas Commission on Law Enforcement
Magna Cum Laude, 2014, Blinn College
Officer of the Year, 2013, Houston 100 Club
Officer of the Year, 2012, Madisonville Police Department

TECHNICAL ACUMEN

Proficient in Microsoft Office Suite, Google Workspace, and a wide range of learning management systems and educational technologies, including Blackboard, Canvas, D2L Brightspace, Moodle, and Open LMS. Experienced with virtual collaboration platforms such as Zoom and Microsoft Teams, instructional and multimedia tools including Canva and YouTube, and state and federal law enforcement information systems. Strong technology background with the ability to quickly learn and adapt to emerging software, instructional technologies, and AI-supported educational tools to enhance organizational effectiveness, student engagement, and online learning delivery.

MEMBERSHIPS AND VOLUNTEERISM

Professional Associations

Project Management Institute, Member (2025 – Present)
Society for Human Resource Management, Professional Member (2025 – Present)
Society of Corporate Compliance and Ethics, Member (2025 – Present)
Sheriff's Association of Texas, Lifetime Member (2024 – Present)
Texas Chief Deputies Association, Lifetime Member (2024 – Present)
Texas Chief Deputies Association, Scholarship Committee Member (2024 – Present)
Texas Jail Association, Lifetime Member (2025 – Present)
International Association of Chiefs of Police, Member (2022 – Present)
Houston Area Police Chiefs Association, Member (2023 – Present)
Justice of the Peace and Constable Association of Texas, Lifetime Member (2015 – Present)
Texas Municipal Police Association, Member (2012 – Present)

Academic and Advisory Engagement

American Council on Education (ACE), National Evaluator and Subject Matter Expert (2026 – Present)
Council for Adult and Experiential Learning, Individual Member (2025 – Present)
Competency-Based Education Network, Member (2025 – Present)
Lone Star College Law Enforcement Academy, TCOLE Advisory Board Member (2021 – 2026)
Lone Star College Law Enforcement Academy, Director Search Committee Member (2021)
Texas A&M University–Commerce, College of Innovation and Design Website Committee (2022)
Klein ISD, Safety and Security Committee Member (2019 – 2024)
Career & Technical Education Advisory Board Member (2018 – 2024)
Spring ISD, Career & Technical Education Advisory Board Member (2017 – 2022)
Alpha Phi Sigma, National Criminal Justice Honor Society, Member (2018 – Present)
American Society for Public Administration, Member (2023 – Present)

Community Leadership

Harris County Emergency Services District 7, Commissioner (2026 – Current)
Montgomery County Law Enforcement Pay Parity Committee, Member (2025 – Present)
Encanto Real Utility District, Director (2021 – 2024)
Houston 100 Club Law Enforcement Awards Selection Committee, Member (2013 – 2015)

GRADUATE COURSEWORK BY SUBJECT**Criminal Justice and Criminology (36 Hours):**

Seminar in Policing and Law Enforcement (ETAMU)
Seminar in Criminology (ETAMU)
Issues in Criminal Law and Courts (ETAMU)
Seminar in Corrections (ETAMU)
Criminal Justice Administration and Management (ETAMU)
Criminal Justice Planning and Evaluation (ETAMU)
Criminal Justice Policy (ETAMU)
Counterintelligence (ETAMU)
Research Methods in Criminal Justice (ETAMU)
Data Analysis and Interpretation (ETAMU)
Research Literature and Techniques (ETAMU)
Legal Aspects of Criminal Justice Management (SHSU)

Public Administration, Public Policy, and Political Science (45 hours):

Dynamics of Public Administration (SHSU)
Program Evaluation (SHSU)
Organizational Theory and Behavior (SHSU)
Human Resource Management (SHSU)
Public Budgeting and Finance (SHSU)
Ethics in Government (SHSU)
Public Management (SHSU)
Scope and Methods of Political Science (SHSU)
Fundamentals of International Relations (LU)
American Politics (LU)
Contemporary Political Process & Trends (LU)
Comparative Politics (LU)
Economics and Public Policy (LU)
Political Philosophy (LU)
Foundations of American Government: Introduction to Public Policy (LU)

Management and Leadership (27 hours):

Public Management (SHSU)
Human Resource Management (SHSU)
Organizational Theory and Behavior (SHSU)
Global Accounting: Managing with Number (ASU)
Data Analytics and Digital Transformation in a Global World (ASU)
Global Leadership and Personal Development (ASU)
Global Marketing in a Digital Age (ASU)
Fundamentals of Leadership (LU)
Criminal Justice Administration and Management (ETAMU)
Issues and Practices in Human Resource Management (UMGC)

Education, Research, and Analytics (24 hours):

Research Methods in Criminal Justice (ETAMU)
Data Analysis and Interpretation (ETAMU)
Research Literature and Techniques (ETAMU)
Scope and Methods of Political Science (SHSU)
Data Analytics and Digital Transformation in a Global World (ASU)

Fundamentals of Leadership (LU)

Learner Development and the Science of Learning (WGU)

Applying AI to Support Learning (ETAMU)

Principles of Instructional Design (ETAMU)

Foundations of Adult Learning and Organizational Development (ETAMU)